

Brogan Safety Supply uses DHL as the primary carrier for most small items. Should you require faster service, other options are available at an extra cost. All large items (over 70lbs) are shipped via Truck.

Brogan Safety Supply ships from our main warehouse centre in Grande Prairie, Alberta. In addition, we have a network of suppliers worldwide which can drop ship special items to you directly.

**PROCESSING TIME:**

Your order is thoroughly reviewed by our Sales department to ensure that the order is accurate, the payment method is valid, and you are authorized to use this payment method. Once your order has passed the rigorous review, it is sent to our warehouse for shipment. Please note, credit card processing can take up to 3 business days (Depending on the accuracy of the information given to us by the customer). If the item(s) on your order are in-stock, we will ship them as soon as possible from our main warehouse. If the item(s) on your order are out of stock, they will not be shipped until we have received and processed the backordered inventory in our warehouse. If an item will be backordered, you will be informed of such and may elect to select an alternative product or cancel the order.

**TRANSIT TIME:**

Economy: 4 – 9 Business Days

Ground: 1 – 5 Business Days

Other times depending on delivery methods selected.

**TOTAL TIME FOR DELIVERY:**

Total time is based on the amount of time it takes to get payment authorization, order processing, and the transit time from the carrier. This can range from 24 hours to 10 days for in-stock items.

YES! For security reasons, all shipments require a signature at the receiving location.