

## **RETURN POLICY AND LIMITED GUARANTEE**

Every product you buy from Brogan Safety Supply is backed first by the product manufacturer's or supplier's warranty. Unless otherwise specified in the item listing on our website, on the receipt or packing slip, or in the following terms, Brogan Safety Supply will accept qualified and conforming products for exchange or refund within 14 days of the original purchase date.

Defective items may be exchanged within 14 days of purchase for the same item only.

All returns require a Return Authorization number to be issued prior to being returned. Returned products must be in new condition, include original outer packaging, all manuals, inner packing materials and other accessories and be received within 14 days of the date shipped. We reserve the right to refuse for return or charge a restocking fee for damaged, incomplete or otherwise non-conforming returns. Returns will not be accepted without a Return Authorization number issued by Brogan Safety Supply or when the product manufacturers or distributors return policies supersede ours.

This is a summary only, you can review our complete Return Policy and Procedure by contacting our office. You can also review warranty coverage and returns privileges for any specific product by contacting our office. You can request a Return Authorization for most products eligible for return by contacting our office and requesting an RMA form.